6300 University Avenue • Suite 125 • Middleton, WI 53562 • (P) 608-237-8000 • (F) 608-237-8005 • www.midwestcentertherapy.com

CLIENT BILL OF RIGHTS

When you receive services for mental health, alcoholism, drug abuse or a developmental disability, as an inpatient or outpatient, you have the following rights under Wis. Statute Sec. 51.61.

TREATMENT AND RELATED RIGHTS:

- To be free from having unreasonable arbitrary decisions made about you;
- To receive prompt and adequate treatment;
- To refuse any treatment including medications;
- To be free from unnecessary or excessive medications; and
- To refuse or to give informed consent to participate in drastic treatment or in experimental research.

COMMUNICATION AND PRIVACY RIGHTS:

- To refuse to be filmed or taped without your consent;
- To have your treatment records and conversation about your treatment kept confidential (sec. 51.30 Stats.), except as specified by law or state administrative rule or when there is danger to self or others; and
- To have access to your treatment record during treatment after discharge for a reasonable period of time as determined by state statutes.

RIGHT OF ACCESS TO COURT:

• To bring a legal action for damages against those who violate your rights.

YOUR RIGHT TO COMPLAIN:

• If you feel your rights have been violated, you have the right to a grievance procedure. Our agency has a grievance procedure through which you may file your complaint. Grievances must be filed in writing within 45 days of the incident or issue. The staff will supply you with a copy of Grievance Procedure upon request. You may, at the end of the grievance process, or at any time during it, choose to take the matter to court.

YOUR CLIENT RIGHTS SPECIALIST IS: MARIA E. HANSON, J.D. AT (608) 446-8957